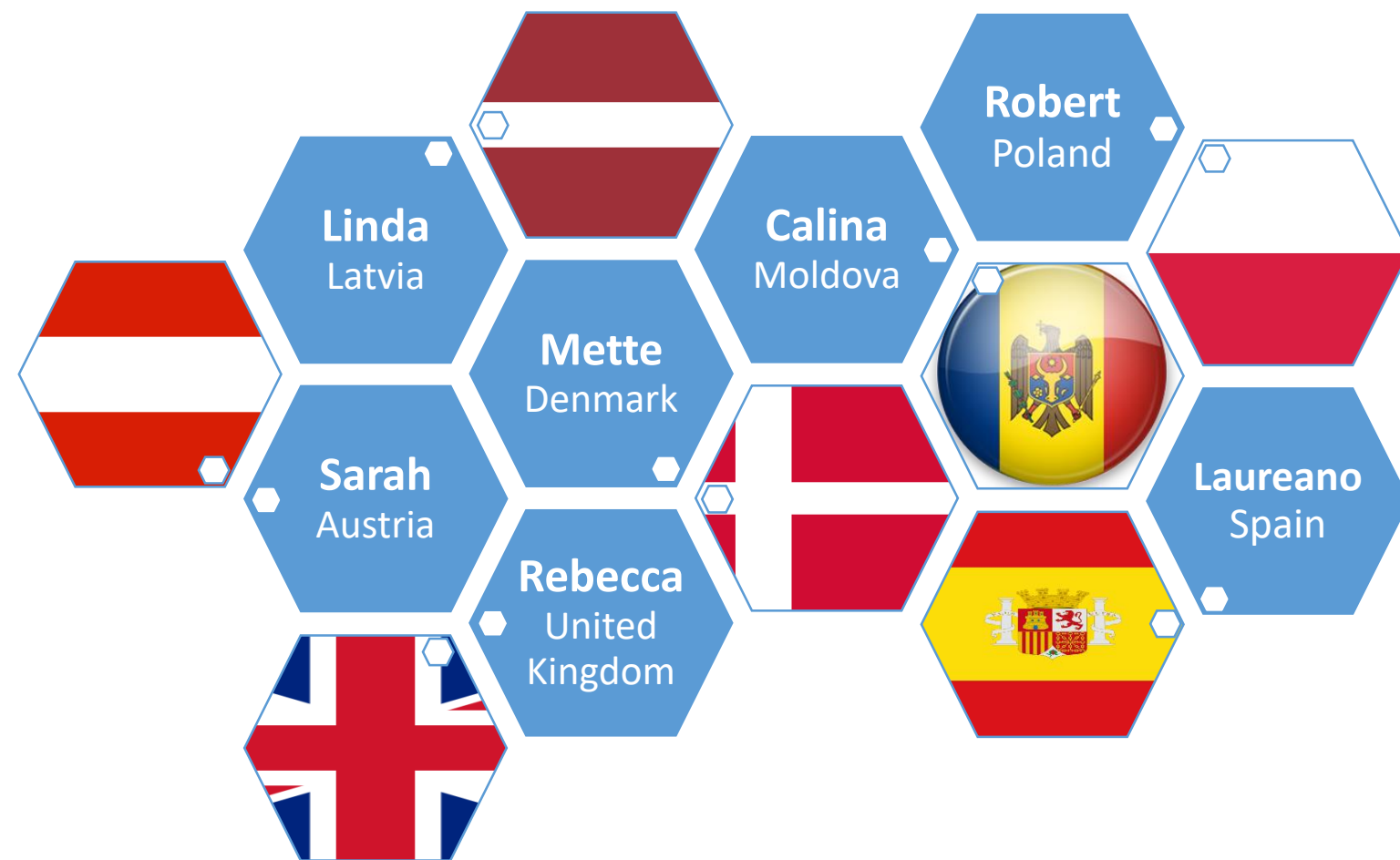


# HOPE 2019 Explorers – TEAM Portugal



# Agenda

- Waiting list
- Average length of stay
- Chronic complex patient



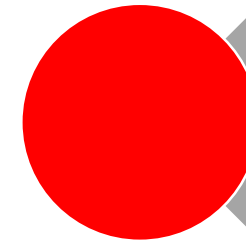
REPÚBLICA  
PORTUGUESA

SAÚDE

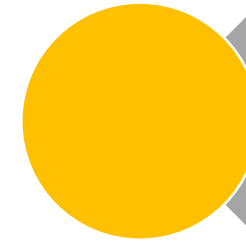
# Reducing waiting list



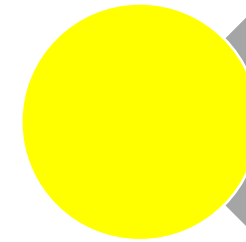
# Reducing waiting list



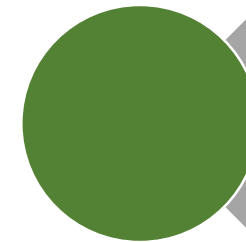
Delayed urgency  
3 days



High priority  
15 days



Priority  
45 days

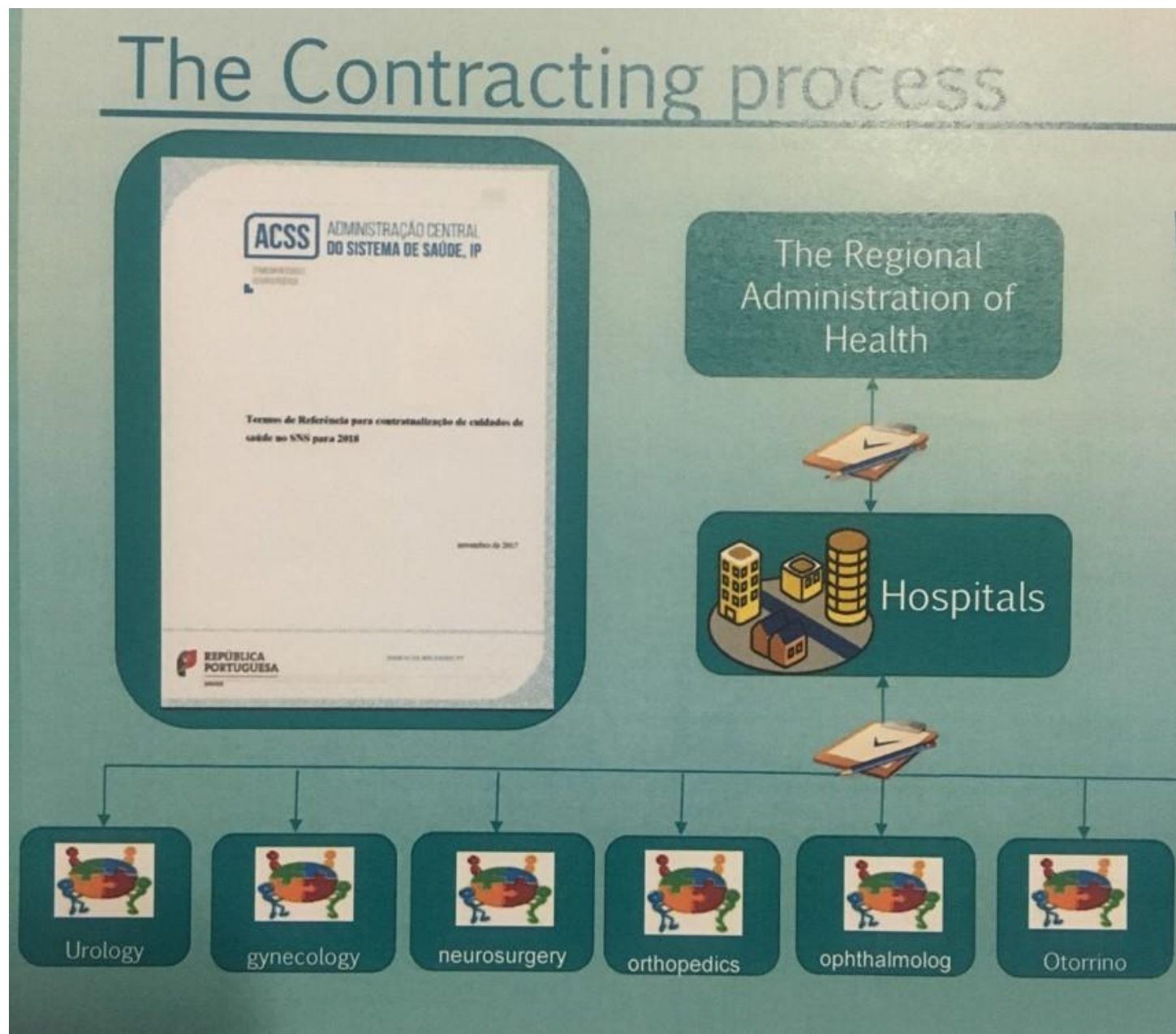


Normal  
180 days





# Reducing waiting list





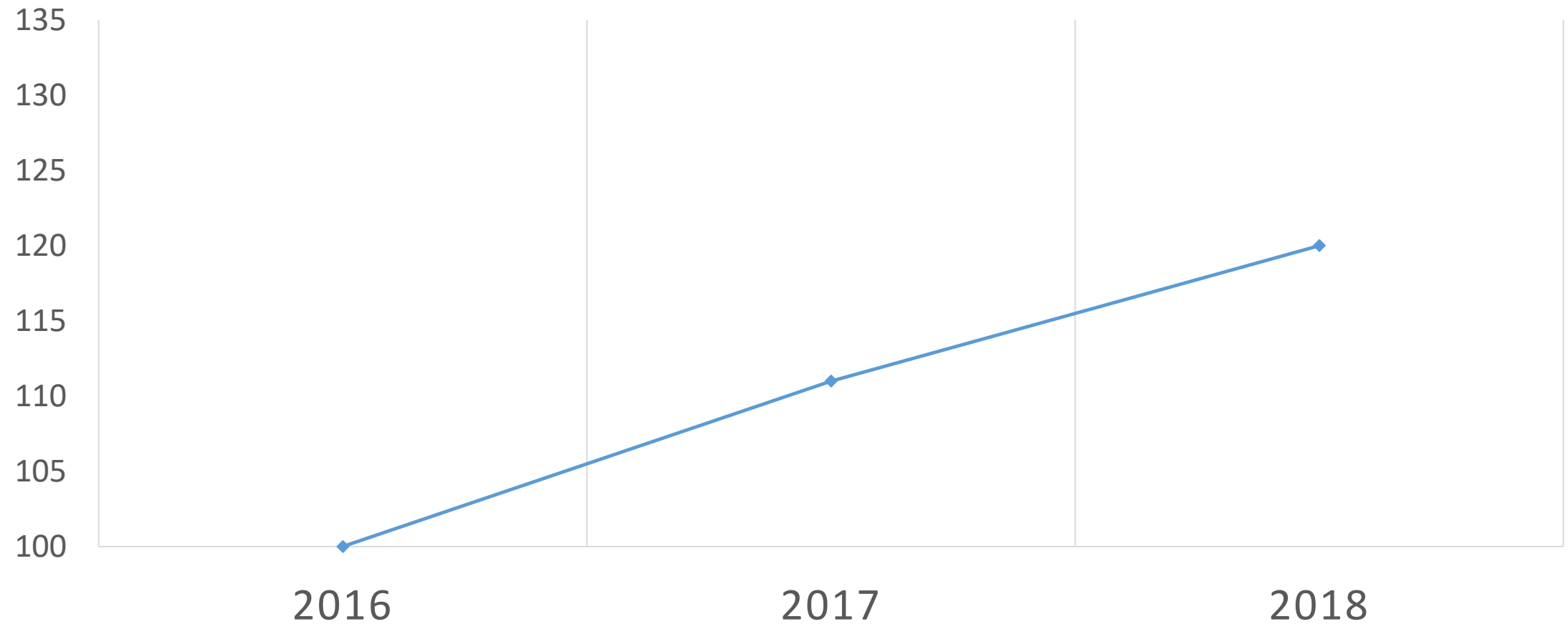


# Reducing waiting list

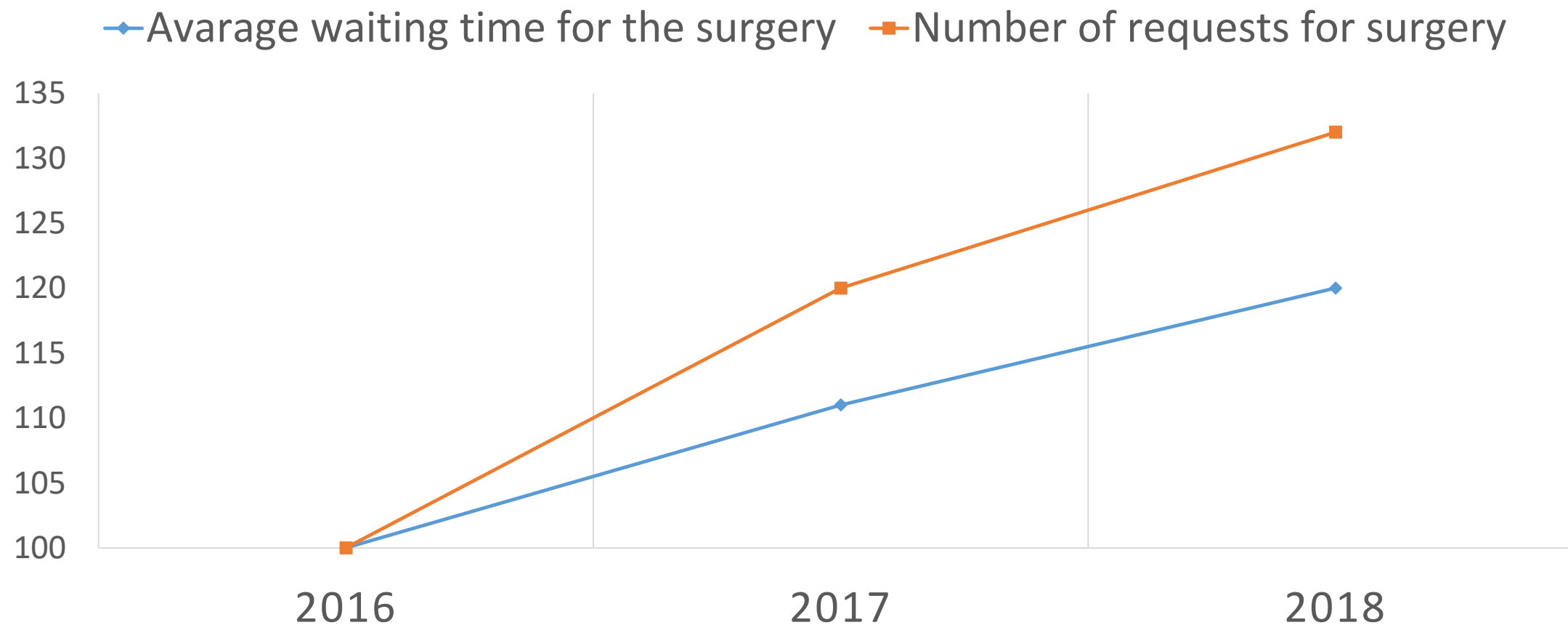




## Waiting time for surgery



# Requests and waiting time for surgery







# Average length of stay

- High Average length of stay
- How to reduce the length of stay?
- Collecting the data



# Average length of stay











# Average length of stay

- Ambulatory services
- Clinical processes and pathways
- Multidisciplinary consultation/assessment
- Improvement of the Communication
- Positive results = home hospitalisation



# Complex chronic patient

- Life expectancy increase
- People attending emergency room increases
- People have more chronic and complex conditions



# Complex chronic patient





# Complex chronic patient

≥ 75 or more years old

≥ 5 times come to the emergency department in the last year

≥ 3 admissions to hospital as an inpatient in the last year

≥ 3 or more of the following comorbidities

≥ 6 medications



# Statistics for 2 years of the team

Total de Doentes						
N = 75 Doentes (+3 meses de integração)	Episódio de SU Homólogo	Episódios de SU Imediatamente e antes	Episódios de SU após integração	Int. Homologo	Int. imediatament e Antes	Int. após integração
Número Episódios	269	289	121	126	145	63
% de redução	55%	58%		50%	56,5%	
Todos os doentes excluindo os que foram integrados inicialmente em nível I (sem gestor de caso)						
N = 69 Doentes (+3 meses de integração)	SU Homólogo	SU Imediatamente e antes	SU após integração	Int. Homologo	Int. imediatament e Antes	Int. após integração
Número Episódios	265	268	108	126	135	57
% de redução	59,7%	59,7%		54,7%	57,8%	



Unless you're using  
evidence-based  
knowledge, I can't  
hear what you're  
saying.

Unles  
eviden  
knowl  
hear v  
saying.

Unless you're using

Unles





# Vision

$$\text{Value} = \frac{\text{Patient outcome} \uparrow}{\text{Cost of delivering the outcome} \downarrow}$$





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