

# Evidence-informed Decision-making in Healthcare Management

IRELAND



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Who we are...



ROSA  
*Spain*



GERMANO  
*Portugal*



WALTRAUD  
*Austria*



GERY  
*Netherlands*



ANNE  
*Denmark*



KLAVDIJA  
*Slovenia*







# Evidence-informed Decision-making in Healthcare Management

Where we were...

Athlone

Gallaway

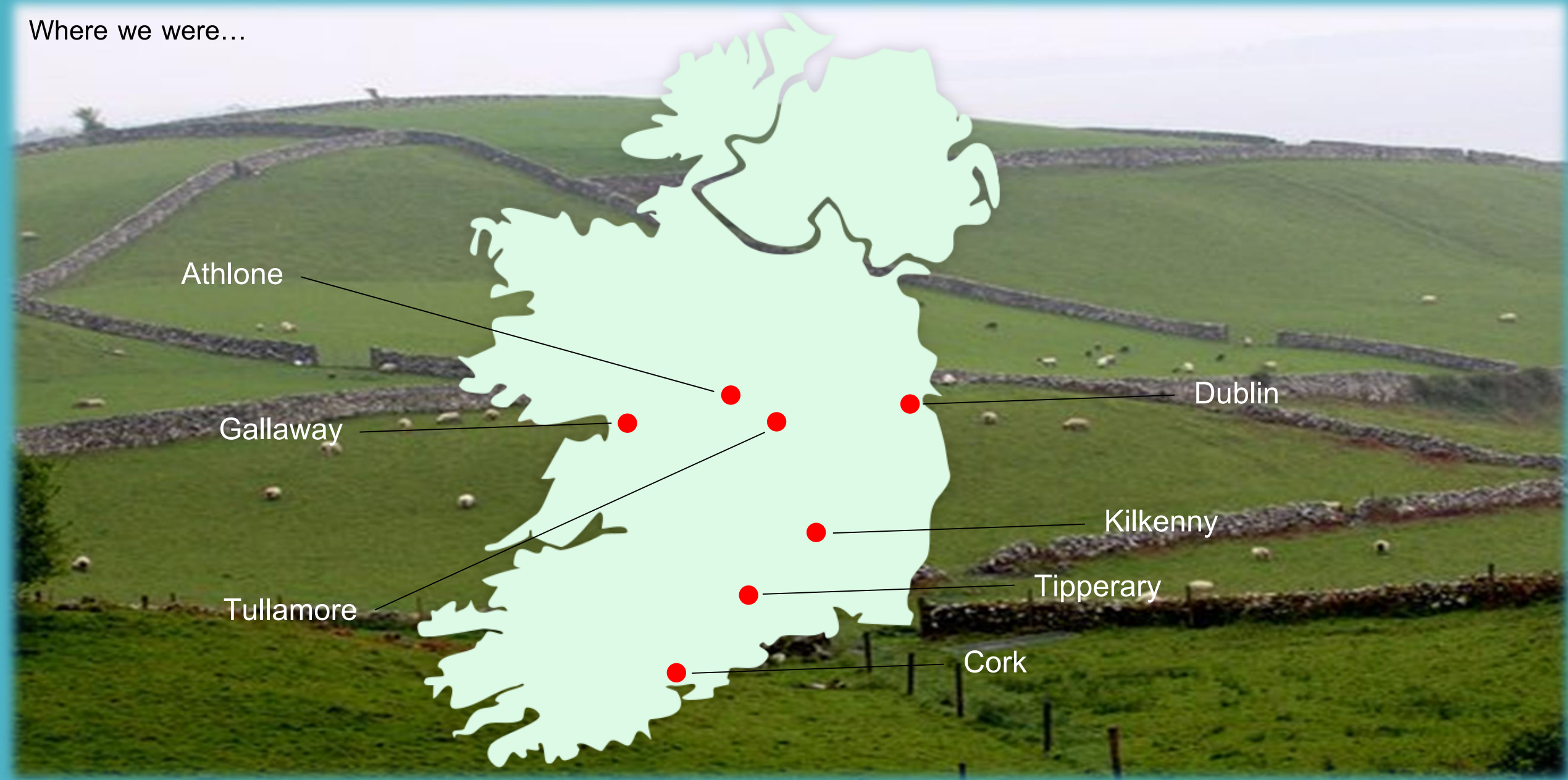
Tullamore

Dublin

Kilkenny

Tipperary

Cork



## Healthcare Institutions We Visited:



- The Department of Health, Health Service Executive (HSE), hospitals, primary care centres, nursing schools, conferences, universities, Health Information and Quality Authority (HIQA).



**Health  
Information  
and Quality  
Authority**

An tÚdarás Um Fhaisnéis  
agus Cáilíocht Sláinte



**UCC**

**University College Cork, Ireland**  
Coláiste na hOllscoile Corcaigh

## Our experiences of the Irish healthcare system...



- Complex combination of private and public services

- Homeless people represents 2% of the population



- Lifestyle challenges

- We experienced 3 levels of evidence-informed decision-making:





## Strategic Level

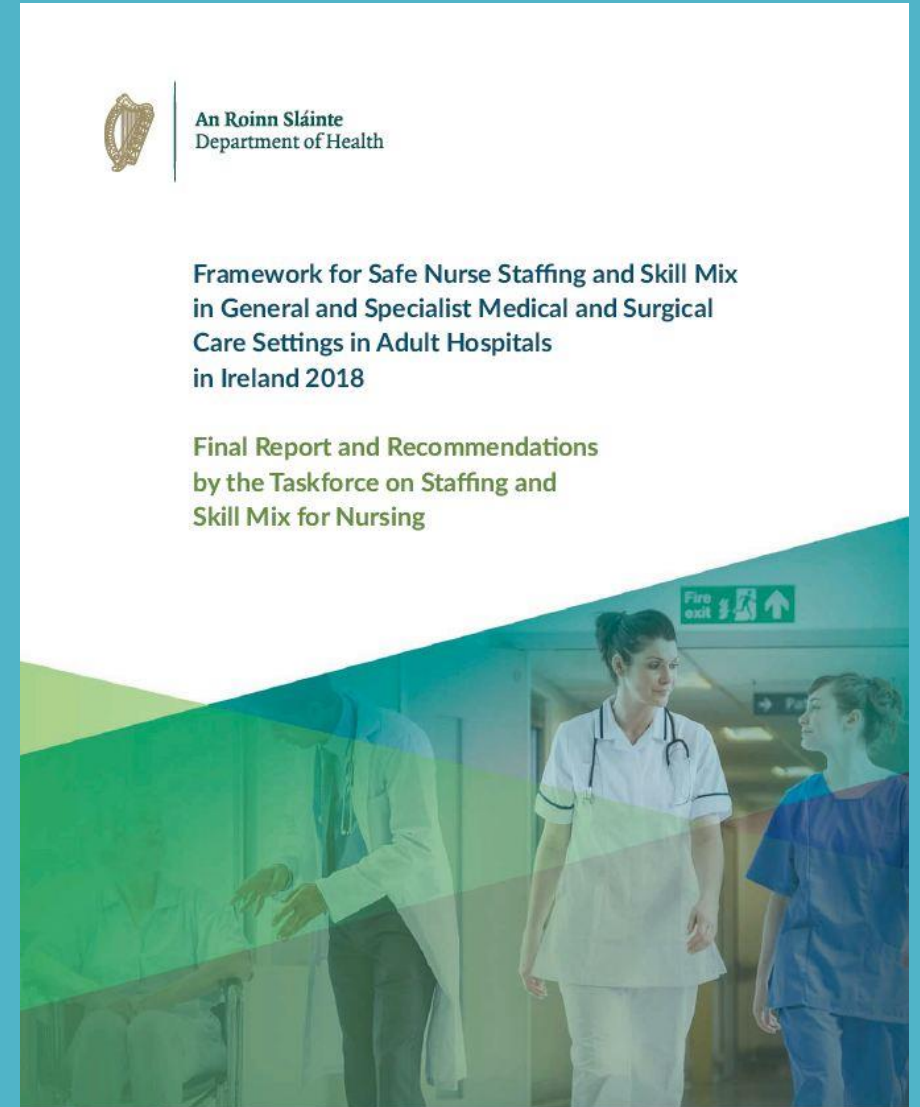
*“...to achieve a universal single-tier health and social care system where everyone has equitable access to services based on need and not ability to pay...”*





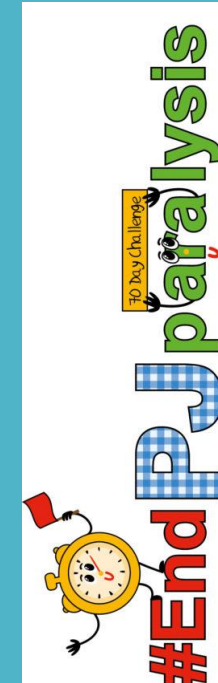
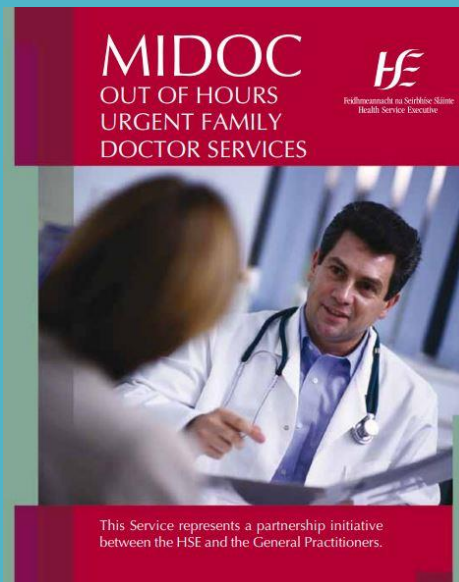
## Tactical Level

- Skill-mix
- Safe staffing
- Clinical Nurse Management (level 2)



## Operational Level

*“The aim of the project was to provide a SMS text messaging service for deaf & hard of hearing patients to enable them to independently contact Midoc-GP Out of hours for urgent medical attention by text messaging.”*



*“EndPJPParalysis is a global social movement embraced by nurses, therapists and medical colleagues, to get patients up, dressed and moving.”*

IT is fundamental for evidence-informed practice...

- Electronic Patient Records (EPR) is still only in the early stages of development in Ireland
- Workflow is planned in detail before implementation





## MAJOR CONCLUSIONS...

- Nurses are in high level positions (CNO)
- Patient centred policies
- Mental and physical healthcare services are separated
- EPR are evolving in major hospitals (Big Data)
- Evidence-informed decision-making in healthcare management is increasing



# Evidence-informed Decision-making in Healthcare Management

Human presence in every-day health care



Joy and happiness



lived

Communication



## Evidence-informed Decision-making in Healthcare Management

A million thanks to our National Coordinator Siobhán Regan and Irish HOPE Governor **Eamonn Fitzgerald** for making our Exchange possible...





# go raibh maith agat

A word cloud featuring the phrase "thank you" in various languages and scripts, centered around the English words "thank" and "you". The words are arranged in a circular pattern, with "thank you" being the largest and most prominent. Other visible words include: "danke", "спасибо", "teşekkür ederim", "ngiyabonga", "tapadh leat", "moichchakkeram", "go raibh maith agat", "arigato", "takk", "dakujem", "merci", "ευχαριστώ", "kop khun krap", "sukriya", "tenima kasih", "감사합니다", "sagolun", "dziękuję", "hvala", "mauruuru", "bedankt", "obrigado", "dank je", "gracias", and "merci".

hope

European Hospital and  
Healthcare Federation